

Housing Choice Voucher Program (Assisted Housing) Landlord Workshop

OBJECTIVES

To expel any misconceptions

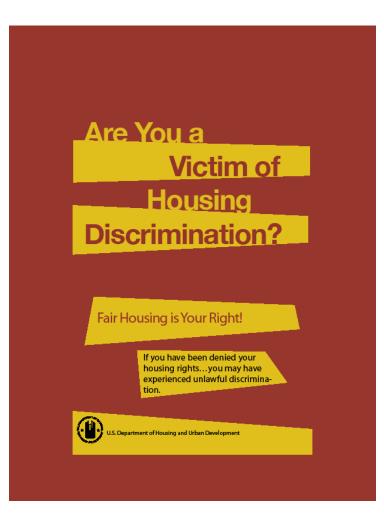
• Familiarize owners with the process which will create less confusion and better efficiency.

TAMPA HOUSING AUTHORITY'S ASSISTED HOUSING DEPARTMENT

- Currently has 7860 Housing Choice Vouchers
- 440 HUD-VASH Vouchers
- 80 HOPWA Vouchers
- 54 Shelter Plus Care Vouchers
- 405 Family Unification Program
- 73 bed Assisted Living Facility
- Homeownership Program with 38 Homeowners

FAIR HOUSING

 Under Fair Housing Laws, every citizen is assured the opportunity to build a better life in the home or apartment of their choice. There are 7 federally protected classes: race, color, religion, sex/gender, national origin, familial status or handicap/disability, and 3 local classes age, sexual orientation, and marital status.



WHAT IS THE HOUSING CHOICE VOUCHER PROGRAM?

- It is a rental subsidy program that assists eligible families who meet certain guidelines.
- Families must be on a waitlist to receive assistance. The current waitlist has approximately 12,000 families waiting to receive rental assistance.
- Once chosen from the list, they have to be screened for eligibility. The agency screens for violent criminal or drug related activity in the last 5 years. Families are permanently ineligible if they have ever been convicted of manufacturing or producing methamphetamines on the premises of federally assisted housing. Families are also ineligible if they are a lifetime registered sexual offender. Families are also ineligible if they owe an agency any debt.
- If the family has been determined eligible, they will be issued a Housing Choice Voucher and a Request for Tenancy Approval (RTA).

THE HOUSING CHOICE VOUCHER

- The family's rent will be generally be 30% of their monthly adjusted income. Tenants generally will always have a portion of rent to pay unless they are claiming zero income.
- The family will be given 60 days to find a unit, get it inspected, and sign a lease.
- If the family does not find a unit within the time allotted, the voucher will expire and the family will have to wait until the waitlist opens before they can apply.
- Check the voucher to determine if it is valid.
- Check the bedroom size.

THE HOUSING CHOICE VO

Voucher Housing Choice Voucher Program U.S. Department of Housing and Urban Development Office of Public and Indian Housing OMB No. 2577-0169 (exp. 07/31/2007)

Public Reporting Burden for this collection of information is estimated to average 0.05 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information

Extensions rarely given. **Mostly for** elderly or disabled

This collection of information is authorized under Section 8 of the U.S. Housing Act for an eligible unit and specifies the size of the unit. The information also sets for			
Please read entire document before completing form Fill in all blanks below. Type or print clearly.		Voucher Number	
 Insert unit size in number of bedrooms. (This is the number of bedrooms 1 and is used in determining the amount of assistance to be paid on behalf of 		1. Unit Size	
 Date Voucher issued (mm/dd/yyyy) insert actual date the Voucher is issued to the Family. 		2. Issue Date (mm/dd/yyyy)	
 Date Voucher Expires (mm/dd/yyyy) insert date sixty days after date Voucher is issued. (See Section 6 of this form.) 		3. Expiration Date (MM/dd/yyyy)	
 Date Extension Expires (if applicable)(mm/dd/yyyy) (See Section 6. of this form) 		4. Date Extension Exp	pires (mm/dd/yyyy)
5. Name of Family Representative	5. Signature of Family Representative Date Signed (mm/idd		Date Signed (mm/dd/yyyy)
7. Name of Public Housing Agency (PHA)	1		

based on Family composition **Voucher** is only good

for 60 days

Unit size

8. Name and Title of PHA Official	9. Signature of PHA Official	Date Signed (mm/dd/yyyy)
 Housing Choice Voucher Program The public housing agency (PHA) has determined that the above named family (item 5) is eligible to participate in the housing choice voucher program. Under this program, the family chooses a decent, safe and sanitary unit to live in. If the owner agrees to lease the unit to the family under the housing choice voucher program, and if the PHA approves the unit, the PHA will enter into a housing assistance payments (HAP) contract with the owner to make monthly payments to the owner to help the family pay the rent. The PHA determines the amount of the monthly housing assistance payment to be paid to the owner. Generally, the monthly housing assistance payment by the PHA is the difference between the applicable payment standard and 30 percent of monthly adjusted family income. In determining the maximum initial housing assistance payment to the date the tenancy is approved by the PHA. The family may choose to rent a unit for more than the payment standard, but this choice does not change the amount of the PHA's assistance payment will be determined using the gross rent for the unit selected by the family. 	 B. The voucher does not give the participate in the PHA's housing gram. The family becomes a par housing choice voucher program v between the PHA and the owner t C. During the initial or any extended the PHA may require the family leasing a unit at such intervals and by the PHA. 3. PHA Approval or Disapproval of Uni A. When the family finds a suitable u willing to participate in the prog give the PHA the request for tent form supplied by the PHA), signed family, and a copy of the lease, prescribed tenancy addendum. Numust be given to the PHA no late date stated in item 3 or 4 on top voucher. B. The family must submit these docum is required by the PHA. PHA pPICY from submitting more than one re proval at a time. C. The lease must include, word-for-the tenancy addendum required by 	choice voucher pro- ticipant in the PHA's then the HAP contract akes effect. term of this voucher, to report progress in d times as determined t or Lease nit where the owner is ram, the family must mcy approval (on the by the owner and the including the HUD- ote: Both documents r than the expiration of page one of this ments in the manner that mayprohibit the family quest for tenancy ap- word, all provisions of
2. Voucher	me tenancy addendum required by	11012 and supplied by

the PHA. This is done by adding the HUD tenancy A. When issuing this voucher the PHA expects that if the addendum to the lease used by the owner. If there is a family finds an approvable unit, the PHA will have the difference between any provisions of the HUD tenancy money available to enter into a HAP contract with the addendum and any provisions of the owner's lease, the owner. However, the PHA is under no obligation to the provisions of the HUD tenancy addendum shall control. family, to any owner, or to any other person, to approve

a tenancy. The PHA does not have any liability to any

party by the issuance of this voucher.



Eligible families submit this information to the Public Housing Authority (PHA) when applying for housing assistance under Section 8 of the U.S. Housing Act of 1937 (42 U.S.C. 1437). The PHA uses the information to determine if the family is eligible, if the unit is eligible, and if the lease complex with program and statutory requirements. Responses are required to obtain a benefit from the Federal Government. The information requested does not lend itself to confidentially.

asking rent? 1. Name of Public Housing Agency (PHA) 2. Address of Unit (street address, apartment number, city, State & zip code) **Bedroom size of** 2. Requested Reginning D Number of Bedrooms 5. Year Constructed 6. Proposed Bon the unit 9. Type of House/Apartment Single Family Detached 📃 Semi-Detached / Row House 🔲 Manufactured Home 🗌 Garden / Walkup 📃 Elevator / High-Ria 10. If this unit is subsidized, indicate type of subsidy: Section 202 Section 221(d)(3)(BMIR) Section 236 (Insured or noninsured) Section 515 Rural Development What type of unit is it ? Home Tax Credit Other (Describe Other Subsidy, Including Any State or Local Subsidy)

п. санизана жррнанова	11. Utilities and Appliances	
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The owner shall provide or pay for the utilities and appliances indicated below by an "O". The tenantshall provide or pay for the utilities and appliances indicated below by a "D". Unless otherwise specified below, the owner shall pay for all utilities and appliances provided by the owner.
Item Specify full top Provided by Paid by Paid by

Heating Natural gas Bottle gas 0 Electric Coal or Other Cooking Natural gas Bottle gas 0 Bectric Coal or Other Water Heating Naturalgas Bottle gas Oil Electric Coal or Other OtherElectric Water Sever What type of utility is it? Trash Collection AirConditioning Refrigerator Range/Microwave

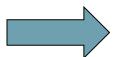
Landlord needs to indicate what the utilities are and which ones are paid by Tenant with a "T" and Owner with a "O".

How much is the

Range/Refrigerator should be "O" always unless tenant purchases the appliance.

Other (specify)

REQUEST FOR TENANCY APPROVAL (RTA)



Please complete

other non Section

if you rent to

8 Units

Owner's Certifications.

a. The program regulation requires the PHA to certify that the rent charged to the housing choice voucher tenant is not more than the rent charged for other unassisted comparable units. Owners of projects with more than 4 units must complete the following section for most recently leased comparable unassisted units within the premises.

	Address and unit number	Date Rented	Rental Amount
1.			
2.			
3.			

b. The owner (including a principal or other interested party) is not the parent, child, grandparent, grandchild, sister or brother of any member of the family, unless the PHA has determined (and has notified the owner and the family of such determination) that approving leasing of the unit, notwithstanding such relationship, would provide reasonable accommodation for a family member who is a person with disabilities. c. Check one of the following:

_____ Lead-based paint disclosure requirements do not apply because this property was built on or after January 1, 1978.

_____ The unit, common areas servicing the unit, and exterior painted surfaces associated with such unit or common areas have been found to be lead-based paint free by a lead-based paint inspector certified under the Federal certification program or under a federally accredited State certification program.

_____A completed statement is attached containing disclosure of known information on lead-based paint and/or lead-based paint hazards in the unit, common areas or exterior painted surfaces, including a statement that the owner has provided the lead hazard information pamphlet to the family.

 The PHA has not screened the family's behavior or suitability for tenancy. Such screening is the owner's own responsibility.

14. The owner's lease must include word-for-word all provisions of the HUD tenancy addendum.

15. The PHA will arrange for inspection of the unit and will notify the owner and family as to whether or not the unit will be approved.

Print or Type Name of Owner/Owner Representative		Print or Type Name of Household Head		
Signature		Signature (Household Head)		
Business Address		Present Address of Family (street address, apartment no.,	city, State, & zip code)	•
Telephone Number	Date (mm/dd/yyyy)	Telephone Number	Date (mm/dd/yyyy)	

This is where the landlord signs and completes

(Not Property Manager).

This is where tenant signs. Need a working address and phone number.

40% MAXIMUM RENT BURDEN

- The Maximum Rent Burden (MRB) applies ONLY when the gross rent for the unit selected exceeds the applicable payment standard. The THA must determine whether the family's share of rent for that unit would exceed 40% of the family's monthly adjusted income when the family <u>initially</u> moves into the unit or signs the first assisted lease for a unit.
- This does not mean that the unit is not worth the asking rent, just that this particular tenant cannot afford the unit. This tenant would either need to find another unit or the Rent to Owner would need to be reduced.
- SIDE PAYMENTS ARE NOT ALLOWED AND ARE CONSIDERED <u>FRAUDULENT</u>

RENT REASONABLENESS

- All units must pass Rent Reasonableness which is required by HUD.
- The housing authority must determine to whether the rent that the owner is requesting is "reasonable" in comparison to other comparable unassisted units.
- To make this determination, THA must consider the location, the size, unit type, age of the unit, any amenities, housing services, maintenance, and utilities to be provided by the owner in accordance to the lease.

PAYMENT STANDARDS

- Annually HUD publishes a Fair Market Rent (FMR) report and it is a the housing authority's discretion to set the Payment Standard between 90%-110% of this FMR.
- The Payment Standard is used to calculate the housing assistance payment (HAP) for a family .
- The Payment Standard for a family is the **LOWER** of: amount for the voucher unit size or the size of the dwelling unit rented by the family.

PAYMENT STANDARDS

• The Payment Standards effective 10/01/12 are:

• Efficiency	\$582
• 1 Bedroom	\$793
• 2 Bedroom	\$959
Bedroom	\$1221
• 4 Bedroom	\$1467
• 5 Bedroom	\$1687

This is based on the utilities being included in the rent.

UTILITY ALLOWANCES

- Annually, an independent consulting agency conducts and surveys the areas in an effort to determine utility allowances.
- This allowance, offsets the cost of utilities that the family would be responsible to pay.
- The average use is calculated using the following determinations: Type of unit, size of unit, county or city utility, fuel type, and who purchased the range and/or refrigerator.







UTILITY ALLOWANCES SCHEDULE Find the sheet for the Allowances for U.S. Department of Housing type of unit Tenant-Furnished Utilities and Urban Development **Based** on the And Other Services Office of Public and Indian Housing you selected. **Bedroom** Locality: HRI: High Rise Date (mm/dd/vv) Unit Type: Tampa, Florida (PHA FL-003) GAR: Garden Apartment 9/1/2007 Size of the unit, circle

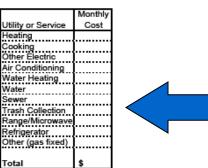
the amount

for the utility

you pay.

		Monthly Dollar Allowances								
Utility or Servic	e	0 BR	1 BR	2 BR	3 BR	4 BR	5 BR	6 BR	7 BR	8 BR
Heating	a. Natural Gas	3	4	6		9	10	11	13	15
-	b. Bottle Gas	5	8	10	12	15	17	20	23	26
	c. Oil									
	d. Electric	3	4	5	6	8	9	10	12	13
	e. Coal/Other									
Cooking	a. Natural Gas	8	11	14	17	22	25	28	33	37
	b. Bottle Gas	14	19	24	30	38	43	50	57	66
	c. Electric	7	9	12	15	19	21	24	28	32
Other Electric/L	ighting	25	31	37	43	52	58	66	74	84
Air Conditionin	g	14	19	24	30	38	43	50	57	66
Water Heating	a. Natural Gas	12	17	22	27	34	39	45	51	59
-	b. Bottle Gas	21	30	38	47	60	68	79	90	104
	c. Oil							—		·
	d. Electric	12	17	22	27	35	39	45		60
Water & Sewer:	a. Tampa	11	16	27	45	62	82	103	123	145
	b. Temple Terrace	28	37	56	86	118	150	182	214	246
	c. Hillsborough County	37	43	56	77	99	121	143	168	193
Sewer only:	a. Tampa	-8	-12	-20	-32	-44	-57	-69	-81	-03
(Subtract for septic	b. Temple Terrace	-18	-25	-40	-02	-84	-105	-127	-149	-171
systems)	c. Hillsborough County	-20	-24	-31	-42	-53	-64	-75	-87	-98
Trash Collectio		25	25		25	25	25	25		25
Range (\$3 if micro	wave)	14	14	14	14	14	14	14		14
Refrigerator		14	14	14	14	14	14	14		14
OtherGas Fixe	ed Charge	10	10	10	10	10	10	10	10	10

Actual Family Allowances	
Complete below for the actual unit rented.	
Name of Family	
Address of Unit	
Number of Bedrooms	



Add the amounts for the columns you circled to determine what you are credited for utilities

HOUSING ASSISTANCE PAYMENT RENTAL CALCULATION

Gross Rent that does not exceed Payment Standard	2 bedroom PS \$959
Rent to Owner	\$900
Utility Allowance	\$ 59
Gross Rent	\$959
Lower of PS or Gross Rent	
Rent to Owner	\$900
Minus 30% monthly adjusted income or TTP	\$500
Housing Assistance Payment	\$400

RENTAL CALCULATIONS (CONT.)

Gross Rent that exceeds the Payment Standard	2 Bedroom PS \$959
Rent to Owner	\$1,000
Utility Allowance	\$59
Gross Rent	\$1,059
Lower of Payment Standard or Gross Rent	
Payment Standard	\$959
Minus TTP	\$500
Housing Assistance Payment	\$459
Rent To Owner	\$1,000
Minus HAP	\$459
Tenant Rent	\$541

INSPECTIONS

There are <u>four</u> types of Inspections that we will conduct.

- *INITIAL*: new move ins; relocations
- ANNUAL: units are inspected annually and must comply with HQS standards at all times.
- SPECIAL: specific items that need to be addressed which can be requested by Landlord, Tenent and/or Neighbors.
- **QUALITY CONTROL:** review of previously inspected units
- Inspections are outsourced and done by CGI 1(866) 331-1754 or email at <u>tampa.inspections@cgifederal.com</u>
- Items that are damaged by the tenant will be indicated on the report and the tenant will be responsible for it's repair.
- The first 2 inspections are FREE, but if the inspector is requested to go out a 3rd time, either the landlord or tenant (based on the damages) is required to pay a <u>\$30 FEE</u>.

ABATEMENTS

- When an annual/special inspection fails for items that are the responsibility of the landlord, we are required to reinspect the unit within 30 days. If the unit fails a second time for any of the landlord items, the payment will be placed in "Abatement". This means, effective the following month, payments will cease and the tenant will be asked to relocate.
- If you wish a 3rd inspection, then you are required to pay a \$30 fee and provide written statement from tenant that he/she will remain in the unit. If the unit passed inspection, payment will continue, however, the payments that were lost during the abatement period can <u>NOT</u> be reimbursed.
- By law, you are not allowed to charge any abated monies to the tenant.
- The tenant is still responsible for paying their portion of the rent, and must give notice if they are going to relocate.

THE LEASING PROCESS

All Section 8 participants who have been authorized to move will receive a Housing Choice Voucher and a Request for Tenancy Approval (RTA).

Tenants need to search the area for available units to rent. Prospective landlords will need to screen the tenant appropriately. <u>Agency does not screen for tenancy</u>.

If tenant is chosen by the landlord to rent the unit, the landlord needs to complete and sign the Request for Tenancy Approval. The original needs to be return to the assigned counselor by the tenant.

If landlord is new to our program, he/she needs to complete a landlord application and provide appropriate paperwork before we proceed.

THE LEASING PROCESS (CONT.)

If unit passes final rent reasonable test, counselor informs tenant they can move in.

- If unit fails final rent reasonable test, owner is contacted to reduce rent or locate other comparables. (see RR slide)
- If owner agrees to the rent negotiation, unit is sent for inspection. HUD requires inspections be conducted within 14 days of receipt of RTA however we try to schedule within 2 days of receipt of RTA.
- If the unit passes the initial inspection, then the lease must be signed by owner and tenant and sent to the agency in order for a Housing Assistance Payment Contract to be initiated.

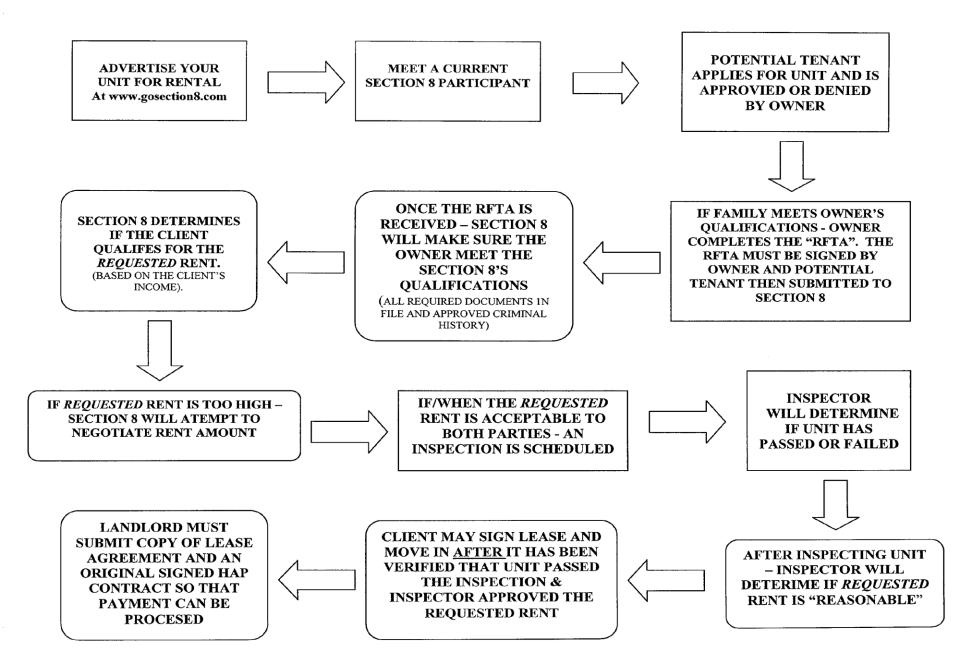
If the unit fails, you will be given 30 days to make repairs.

THE LEASING PROCESS (CONT.)

Once all repairs are made, the HAP contract and lease signed, payments will begin.

Payments are generated around the 1st and 15th of each month. It is our every intention that you receive your payments around this time. However, please note we have at least 5 working days to make sure you have your payments.

Please do not call our office on the 1st inquiring about your payment.



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LEASE

- The lease is the agreement between the owner and the tenant. THA must receive the lease before payment processing begins. The lease must contain the following:
- Name of owner and tenant
- Unit Address
- Term of the lease, including initial term and any provisions
- Amount of monthly rent to owner
- Specifications of who is responsible for utilities and allowances
- Inspections in the lease?
- The tenant can not move during the initial term of the lease nor can the rent be raised.

HOUSING ASSISTANCE PAYMENT (HAP) CONTRACT

- The HAP contract is an agreement between the owner and the housing authority. The HAP contract will outline all owner obligations to the agency and tenant. The HAP contract must be signed within 60 days of initiation or it will be considered void.
- The lease and contract must run concurrently.
- When the lease terminates, the contract terminates.
- When the contract terminates, the lease terminates.

HAP CONTRACT (CONT.)

- When the contract is signed, the owner agrees that the rent is reasonable, the utilities and unit will remain in compliance with HQS, the contract unit is leased to the tenant, the tenant occupies the unit, the rent does not exceed rents charged to other tenants, the tenant does not have any interest in the unit, the owner is not a relative of the tenant.
- Housing assistance payments will only be made while the family is residing in the unit.
- Owner may not assign the HAP contract to a new owner without prior written consent of the THA.
- New owner must meet the same requirements as the previous owner prior to transferring contract.
- Owner's not transferring correctly may not get paid correctly.

HAP CONTRACT (CONT.)

- The family is responsible for paying the owner any portion of the rent to the owner that is not covered by the PHA housing assistance payment.
- Each month the PHA will make monthly housing assistance payments to the owner on behalf of the family in accordance with the HAP contract.
- The tenant is not responsible for paying the portion of rent to owner not covered by the PHA housing assistance payment.

REASONS FOR TERMINATING A HAP CONTRACT

- Termination of tenant for failing to comply with the HCV program. This could include lease violations, damaging the unit, and other family obligations.
- Owner fails to maintain utilities
- Fraud or bribery such as accepting side payments
- Owner fails to maintain HQS
- Owner has engaged in drug related or violent criminal activity

PROTECTING TENANTS AT FORECLOSURE ACT

- Section 703 of PFTA- Enacted May 2009
 -and in the case of an owner who is an immediate successor in interest pursuant to foreclosure during the term of the lease vacating the property prior to sale shall not constitute other good cause, except that that the owner may terminate the tenancy effective on the date of transfer of the unit to the owner
 - will occupy the unit as primary residence; and has provided the tenant a 90 day notice to vacate.

OWNER RESPONSIBILITIES

The owner has the following major responsibilities:

- Tenant selection and leasing. The owner may consider the family's background regarding factors such as:
 - Payment of rent and utility bills
 - Caring for rental units and the surrounding premises
 - Respecting the rights of other residents to the peaceful enjoyment of their housing
 - Drug-related criminal activity or other criminal activity that is a threat to the health, safety, or property of others
 - Compliance with other essential conditions of tenancy
- Compliance with the housing assistance payments (HAP) contract
- Preparing and furnishing to the PHA information required under the HAP contract
- Normal landlord functions during the lease term (e.g., maintenance, rent collection)

OWNER RESPONSIBILITIES (CONT.)

- Maintenance of the unit in accordance with housing quality standards
- Compliance with the lease
- Compliance with equal opportunity requirements
- Collection of amounts due from the family under the lease (tenant rent, security deposit, other tenant
- charges for damage to the unit)
- ENFORCEMENT OF THE LEASE
- Payment for owner-supplied utilities and services
- Compliance with regulations governing reasonable modifications for disabled persons
- <u>Bedbugs</u> have become a growing concern

ANNUAL REQUIREMENTS

- Re-determine eligibility of family. If family does not comply with this annual requirement, they will be terminated from the program.
- All requests for Annual Increases in Contract Rent must be done IN WRITING and at least 60 DAYS IN ADVANCE. The written request must be submitted within <u>15 days</u> of receipt of reexamination notice. No increase request will be accepted after the 15 days.
- Please note that any increases need to be approved for rent reasonableness.
- A new lease and a new "signed" Housing Assistance Payment Contract is required if the old lease does <u>not have a renewal</u> <u>clause</u>. A new lease is not necessary for increase in rent if it has a renewal clause.
- Annual Housing Quality Standards Inspection. This is a requirement and the agency must complete this inspection. The owner does not have to be at the unit, but the family does. If the family fails to comply with this requirement, they may also be terminated.

DELAYS IN PAYMENTS



Delays in HAP payments could be caused by:

- Incomplete lease or HAP contract
- Inspection did not pass. (i.e. abated, or initial payment)
- Missing landlord documentation

How Can I as a Landlord participate in the HCV Program

All landlord/vendors, as with participants, will also be subject to criminal background checks. We will not honor any individual that has been arrested for drug related or violent criminal activities within the last 5 years. All who have been involved with the use, distribution or manufacture of methamphetamines are forbidden to participate.



LANDLORD IN THE

HCV PROGRAM (CONT.)

The THA and HUD require the following items for the landlord/vendor file. These items are kept separately from the tenant files.

- A landlord application
- Proof of ownership, i.e. Warranty Deed
 Management Agreement (if managed by someone other than the owner)
- Copy of your Social Security Card or Federal ID Number. A completed W-9 form (Signed and Dated) Direct Deposit Authorization and Voided Check Photo ID and E-mail address

- **Owner's Obligation form; signed and dated by owner and agent**
- This information goes directly to the landlord liaison department.
- Also, if you are an owner in an HOA community, own a co-op, or allows HOAs and Condo Associations to demand rent from tenants when owners fail to pay dues or fees.



DUTIES OF THE LANDLORD LIAISON

- Maintains the landlord personal file.
- Creates and makes Landlord changes in our software.
- Sets up direct deposit accounts
- Mails out the HAP checks and ACH receipts (now only emailed)
- Provide basic information about the program and answer general questions
- Request stop payments and reissues voided checks.
- General interpretation of Ledgers
- Mails out 1099s
- Receives reimbursements and returned checks
- Create special payables and debits per the request of counselors/supervisors

LISTING OF AVAILABLE UNITS

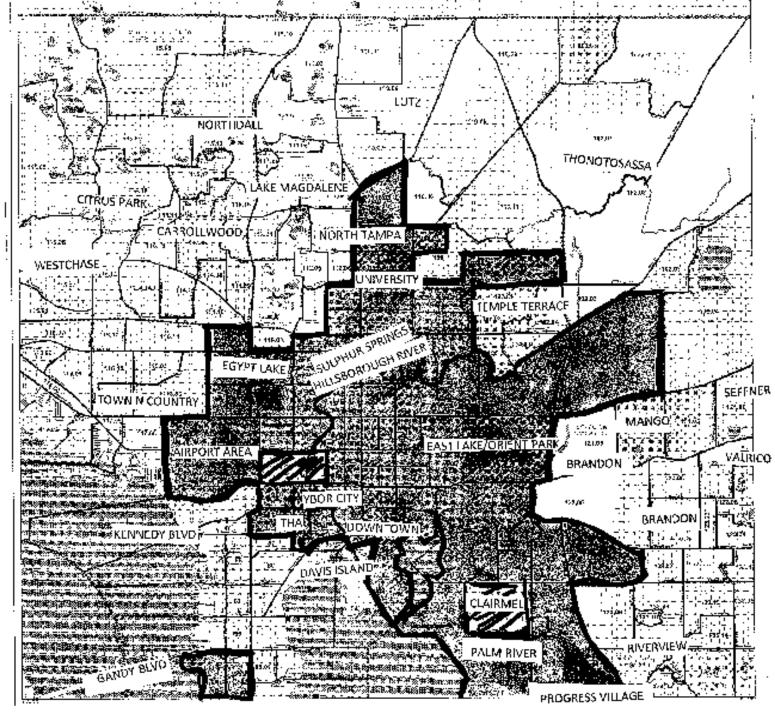
We invite you to list your available units as well as any comparables you might have through "Go Section 8".

Listing your properties on <u>www.GoSection8.Com</u> is simple, quick and <u>FREE</u>. You can even do it by fax, just by calling toll-free to 866-466-7328 and the follow the easy automated instructions. Or you can just go to the website and follow the simple instructions for listing your available unit.

Please note: The unit will be automatically removed from the listing after 30 days, unless you otherwise note it.

The shaded areas toal are enclosed by the black border is considered HIGH POVERTY AREAS.

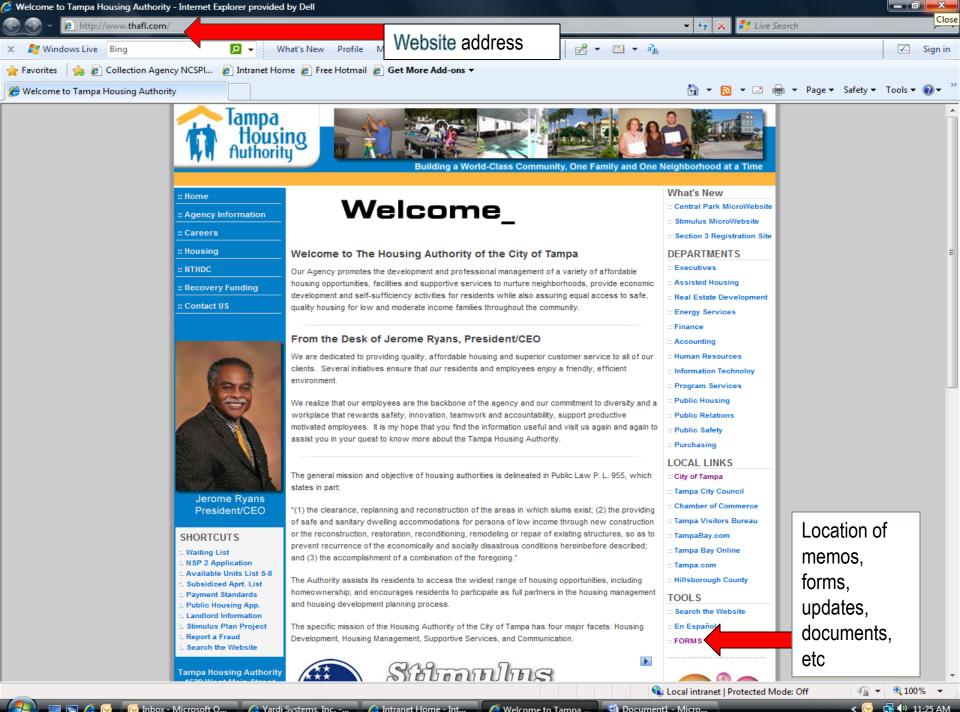
To see if your unit is in a HIGH POVERTY AREA, please refer to <u>www.goog</u>lemaps.<u>com</u> to see where your unit is on the map.



HOW TO REACH US....

- We can be reached at (813) 253-0551
- We can also be reached via e-mail by keying in our first name.last name@thafl.com
- Please visit us at our website at <u>www.thafl.com/assistedhousing</u>



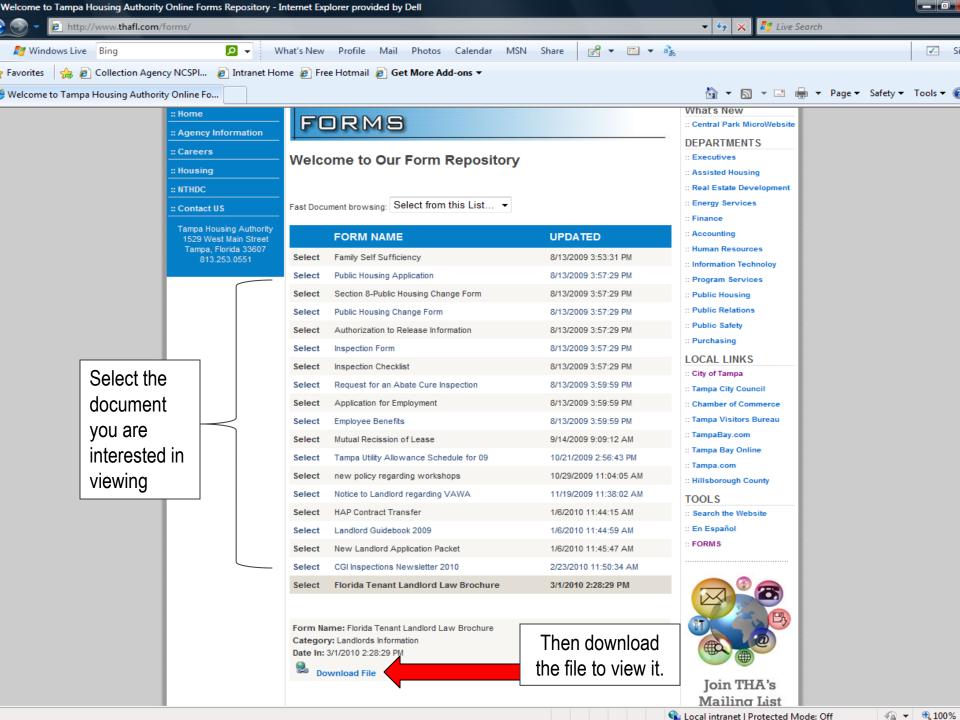


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🖉 Yardi Systems, Inc. -... 🦉 Intranet Home - Int...

Ø Welcome to Tampa ...

🔟 Document1 - Micro...



LANDLORD LIAISON DEPARTMENT

Kenneth Gray, Landlord Liaison (813) 253-0551 Ext. 1410 Email: Kenneth.Gray@THAFL.Com

Jazmin Ayala, Landlord Liaison Support Specialist (813) 253-0551 Ext. 1360 Email: <u>Jazmin.Ayala@THAFL.Com</u>

Walkins are seen Monday thru Thursday, 8:30am to 4:30pm. Appointments are appreciated. <u>We do not see Landlords on</u> <u>Fridays.</u> Best to avoid lunch time hours.

If your concern or issue is not something that we can resolve, we will refer you to the appropriate counselor and/or their supervisor.



THE MANAGEMENT STAFF

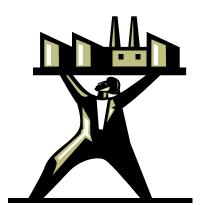
Margaret Jones, Director of Assisted Hsg. (813) 253-0551 Ext. 1470 Margaret.Jones@THAFL.Com

Carmen Nieves, Asst. Dir. Of Assisted Hsg. (813) 253-0551 Ext. 1420

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BENEFITS

- Annual or special inspection
- Family becomes unemployed, HAP payment will increase
- Mediation
- Negotiation

SUGGESTIONS

- Do wait for an inspection to pass and contact from the agency before letting a tenant move in to the unit.
- Do wait for a lease to be signed before allowing a tenant to move into the unit.
- Do come to an agreement regarding security deposit before allowing the tenant to move in. The tenant is responsible for paying the security deposit.
- Monitor and inspect your unit frequently
- Ensure tenant is in the unit
- Enforce your lease if tenant is in any violation

QUESTIONS ?





Thank You for Attending our Housing Choice Voucher Program Landlord Workshop.